

Integration Solutions

Command Centre optional features

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Introduction

Gallagher Command Centre's optional features are designed to solve your unique operational and efficiency challenges, delivering innovative solutions that integrate seamlessly with your business management systems.

Key to our system is flexibility, allowing for tailored solutions that address specific industry needs. This enables businesses to achieve operational continuity, gain cost savings and generate revenue. Additional benefits such as the ability to meet compliance regulations and achieve workplace health and safety objectives are important features of our solutions.

Here we outline a series of solutions that were created to solve specific challenges customers were facing. For further information about our optional features or to discuss an integration, please contact your Gallagher Certified Channel Partner, or Gallagher Business Development Manager.

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Workforce Management Solutions

Alcolizer Integration

Operators of mining sites are legally obligated to ensure that workers are not working under the influence of alcohol.

Command Centre integrates with Alcolizer (a breath testing product) to provide a service that can automatically deny access, notify supervisors, and store the test result for auditing purposes.

This allows the site to ensure full compliance with government policy.



Cardholder Display

Cardholder Display presents a cardholder's image and name on a monitor screen when they badge into an area.

Cardholders can be reassured that Command Centre recognizes them as an individual, and that they're accounted for in a particular zone. This increases cardholder confidence and reduces the stress of working in a dangerous environment.

Cardholder Display also allows cardholders to check the status of their own competencies.



Regulated Zones

Safety regulations within the mining industry dictates that a site must accurately manage employee fatigue levels.

Command Centre was enhanced to monitor cardholder's time on site, allowing the site to set up rules to govern the individual's time on site in one shift, time on site across multiple shifts, and minimum break time between shifts.

This feature has also been deployed at:

- A prison - to alert a guard if visitors have spent too long within a defined area.
- A hospital - to monitor patients on day leave, alerting staff if patients don't return on time.



Workforce Management Solutions

Random Cardholder Selection

Many sites are required to check employees for drugs and alcohol. Testing cardholders every day would impact heavily on productivity.

Gallagher developed Random Cardholder Selection to:

- Allow a site to select a configurable number of cardholders per time period, in a non-bias way so that they could carry out fair and accurate testing.
- Make it possible to report on the selected cardholders for auditing purposes.

This feature can also be used in conjunction with the Alcolizer integration (pg 3) for random breath testing.



Quick Print Labeling

Some sites have employees working in potentially hazardous environments where they are at risk of inhaling poisonous chemical fumes. Regular blood tests are conducted to monitor staff health.

Quick Print Labeling allows a cardholder to badge at a Gallagher reader and a connected printer will create a label with their details on it.

Quick Print Labeling eliminates the need to handwrite cardholder details on each vial, saving time and preventing errors that result in the vial being disposed of.



Tag Boards

While traditional tag boards require physical tags and monitoring, Gallagher Tag Boards increase efficiency and eliminate human error by integrating directly with Command Centre.

Tag Boards have many applications including evacuation monitoring and providing visibility of staff and contractors in hazardous areas. They have proved particularly popular in the mining sector where Tag Boards prevent lengthy delays being caused while employees are cleared from blast zones.

Employees in all industries feel safer knowing that in an emergency they can be located promptly.



More Solutions

Bookable Resources

Tertiary institutions have numerous rooms and facilities that are used intermittently, requiring complex booking systems to manage.

Leaving the lighting and air conditioning running full time in such spaces represents a large cost to these institutions.

Command Centre enables items to be set as a bookable resource. A third party booking system can then control that item.

This allows the booking system to:

- Control the air conditioning and lighting to only be operational when the room is booked
- Set pre and post booking offsets, allowing for early room preparation and delayed shutdown after an event
- Move access states between secure and free depending on when a room is booked for use.



Dynamic Exit Zoning

Some sites regularly transport groups of cardholders by bus through access zones. It's extremely inefficient and costly to have all cardholders exit the bus and badge at an entry reader as the bus passes through each zone.

Gallagher's Dynamic Exit Zoning solution classifies the bus as a cardholder in Command Centre. Bus movements can be monitored by a long range reader so it doesn't have to stop. The 'Exit Access Zone' of the bus door is then automatically updated to match the location of the bus (cardholder).

This enables an operator to monitor the location of cardholders as they badge and disembark.



More Solutions

Enhanced Dual Authorization

Customers want to be able to choose the types of authorization that a cardholder has to provide before being granted access.

In some cases, a fingerprint scan may need to occur prior to a card badge which belongs to another cardholder.

With the Enhanced Dual Authorization feature, customers can specify that a Biometric Card Type is required prior to access being granted.



Prepay Car Parking

Command Centre provides the ability to deduct credits when cardholders badge at selected readers. Sites that have dedicated staff car parking facilities are able to charge employees for parking.

Command Centre has all of the required cardholder information, and negates the need to purchase expensive dedicated car parking products.

Car parking credits can be added to cardholder accounts either manually by operator or via a website for staff convenience.



Broadcast Notifications

This feature was created to assist sites in an emergency situation where employees could be in danger.

During an emergency, employees on site need a way to be notified and kept updated with what they should do to keep themselves safe.

The Broadcast Notifications feature can be configured to send emails and SMS messages to every cardholder that meets specified criteria. Schools, hospitals, government facilities and any large organization with a need for real-time alerts or updates can benefit from this solution.



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